







REPORT TO THE COMMUNITY

2022-2023

Mission:

People experiencing financial hardship find opportunities, resources, and respect at NWICA

Vision:

NWICA envisions the people of Northwest Indiana flourishing regardless of income, ability, or age.

Strategic Approach

Northwest Indiana Community Action seeks to partner with our clients, other local organizations, our funders, and other stakeholders to eliminate barriers to flourishing for all of our neighbors in Northwest Indiana. We produce positive results for individuals and families and for the communities we serve.

Four Areas of Strategic Focus

Economic Stability

- Employment
- Small Business
- Financial Education
- Asset Building

Health, Social, and Cognitive Development

- Food Security & Stability
- Health/Mental Health Education
- Infant Mortality

Neighborhood and Environment

- Affordable Housing
- Transportation Initiatives
- Community Development

Civic Engagement and Community Involvement

- Volunteerism
- AmeriCorps Seniors Programs
- Voter Registration
- Community Engagement

Three Goals

Goal 1:

 Individuals and families in Northwest Indiana are stable and achieve economic security.

Goal 2:

• Communities in Northwest Indiana are healthy and offer economic opportunity.

Goal 3:

 People in Northwest Indiana are engaged and active in building opportunities in communities.

Values:

We care about everybody. We keep our commitments. We believe people act with positive intentions.

We are committed to helping others succeed.

NWICA programs

Housing Services

- Housing Development,
 Rehab, and Maintenance
- Housing Placement

Community Services

- Energy Assistance
- Emergency Rental Assistance
- Shelter

Aging Services

- Care Transitions
- Aging and Disability Resource Center
- Care Management
- Resource Connections:
 Information and Assistance
- Senior Nutrition
- Ombudsmar
- Caregiver Support
- Evidence-Based Health and Wellness for Older Adults

Financial Services

- Individual Matched Savings Accounts
- Volunteer Income Tax Assistance
- Community Loan Center

AmeriCorps Seniors

- Foster Grandparents
- Senior Companions

WIC

198Staff



21,350 phone calls for assistance

35,380 individuals served by NWICA programs

(not including the WIC program)

19,021 households served by NWICA programs

(not including the WIC program)

33,763 individuals & 10,594 households served by NWICA's WIC program



3,076 older adults and individuals with disabilities maintained an independent living situation.

35,900

individuals demonstrated improved physical health and well-being.

3,393

individuals demonstrated improved mental and behavioral health and well-being.

1.169

individuals engaged with the Community Action Agency report improved financial well-being.

Housing

17 New & 36 in-progress

affordable rentals created this year

1,083 Total people served

106

104

Resource

Center

156

Outreach

211

Rehousing

Program

224

Permanent Supportive Housing 282

Affordable Rentals

Number of individuals provided with housing or shelter assistance.

Financials

NWICA:

\$37,997,469

Total revenue and expenses for the year.

Housing Division:

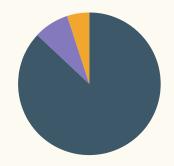
Revenue:

Expenses:

\$5,039,891

\$3,987,011

Major funding sources, including grants, donations, and government funding.



Percentage of funds allocated to program services vs. administrative costs.

87% Program Expenses

8% Gen. Admin | 5% Fundraising

From the Leadership

In our community, the challenges are real and, for many, overwhelming. Some of our neighbors struggle to make ends meet; others may go to bed hungry at night. Our elderly and disabled neighbors may also face eviction or lack access to the services they need to survive. Hardship can happen to any of us at any time. With the proper support, people can overcome adversity and be the heroes of their stories. Unfortunately, not everyone has the same resources when times get tough, so the need for support is more critical than ever.

We joined together to create a brighter future.

In a year of uncertainty, we took a bold step forward by merging with Housing Opportunities, an organization with a proven track record of providing safe and affordable housing to those in need. This merger has empowered us to leverage shared resources, expertise, and partnerships to provide even more comprehensive services and support to needy individuals and families. The merger couldn't have been timelier. "This year, the Indiana Balance of State counted 4.398 people experiencing homelessness - 710 more people than the previous year." Shockingly, 21% of the homeless population is under the age of 18, according to Indiana Housing & Community Development Authority's 2023 Point-In-Time Report.

Thanks to your support, our new and improved housing division built 17 new affordable rentals this year. In short, we've been able to provide housing services to a total of 1,083 people, and we aren't stopping there. By 2024, we plan to build 36 additional affordable housing units.

Improving the quality of life for older adults is central to our vision, offering

support and services that empower them to lead fulfilling lives. Simultaneously, caregivers, a critical backbone of our community, have received enhanced assistance, and we've dedicated resources to help women and children access nutritious food. As a result, we've achieved significant outcomes, including 1,169 individuals who engaged with the Community Action Agency reporting improved financial health, 35,900 people demonstrating enhanced physical fitness and well-being, 3,393 experiencing improved mental and behavioral health, and 3,076 older adults and individuals with disabilities maintaining an independent living situation.

We are committed to helping individuals and families in Northwest Indiana become stable and achieve economic security.

Our dedication to this mission is exemplified by the stories of those we serve, like Yvonne. Earlier this year, Yvonne and her son were involved in a severe car accident, leaving her unable to work and struggling to pay rent. With assistance from our rental support program, she gained stability and financial relief. Yvonne's dedication and resilience paid off as she received clearance to return to work, managed her finances wisely and secured a car. Yvonne now focuses on finding employment that aligns with her skills and passions to provide a better life for her family. Her story highlights the importance of support and resilience in overcoming adversity, illustrating the transformative power of support in our community.

Your donation makes the difference.

Yvonne's journey is just one example of how your support transforms lives. Thanks to your support, over 50,000 of our neighbors overcome barriers yearly. People join the workforce, live in safe homes, regain their health, and contribute to our community.

When you donate, you are reinforcing programs that directly depend on your support, enabling us to continue and expand critical services like helping a recently laid-off dad enhance his computer skills and find employment through our resource center, assisting a mom in



securing permanent housing after facing numerous temporary difficulties, rapidly rehousing families through our rapid rehousing program, ensuring that children receive the nutrition they need, guiding overwhelmed seniors through the Medicare enrollment process, providing assistance to a friend in finding care for their aging father and maintaining utilities for struggling working families.

We are grateful for your support.

Will you help give our neighbors the necessary resources to rise up and soar?

Please consider a gift today to help us continue our life-changing work. Together, we can ensure all our neighbors have the opportunity to RISE.









Jordan Stanfill, Chief Housing Officer

730,480 people face hunger in Indiana.

204,290 are children.

Feeding America

62% of American adults live paycheck to paycheck.

Lending Club report

Together we



Our heartfelt thanks!

A special thank you to everyone who supported our mission this year.

Reimagine Sponsors

Cooks Home Assistance Care

Geminus

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Pulse Technology

United Way NWI

Professional Claims Management

Ahepa #78 Group

Anthem

Care In Motion

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Mom's Meals

Peoples Bank

Regal Adult Day Services

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Wintrust

WorkOne

First Savings Bank of Hegewisch

Legacy Foundation

Guardian Medical Monitoring

Caring Place

Aveanna

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